

Enroll for Online Banking

The powerful way to access your accounts and manage your money.



What is Online Banking?

With Online Banking, you gain immediate access to a wide range of banking services and convenient, time-saving features that are as close as your personal computer. Using Online Banking, you can:

- View real-time account balances, check images and transaction history
- Pay bills online and transfer funds between accounts
- Export history to financial software or spreadsheets
- Sign up to receive E-Statements
- ...and so much more!

- 1 Visit bankofbotetourt.com and click ENROLL in the Online Banking log in section.

Online Banking Access

Select Account Type

Enter Access ID

[Login](#) [Enroll](#) [Forgot Password?](#)

- 2 Fill out the First Time User Authentication including Account Type, Account Number, your Social Security or Tax ID Number, and Email Address.

Type of account *

Account number * HIDE

Social Security Number * HIDE

Email address *

Confirm email address *

* Indicates required field

Already enrolled? [Login now.](#)

- 3 Review the Terms and Conditions and click SUBMIT.
- 4 Create Access ID and Password.
- 5 Create Security Questions.
- 6 Enroll for eStatements.
- 7 Enroll for Mobile Banking.

Bonsack Office
3801 Challenger Ave.
Roanoke, VA 24012
(540) 777-2265

Buchanan Office
19747 Main Street
Buchanan, VA 24066
(540) 254-1721

Cave Spring Office
3214 Electric Road
Springwood Park Suite 107
Roanoke, VA 24018
(540) 777-1035

Daleville Town Center Office
140 Town Center Street
PO Box 175
Daleville, VA 24083
(540) 992-4777

Eagle Rock Office
58 Railroad Avenue
Eagle Rock, VA 24085
(540) 884-2265

Fairfield Office
5905 N. Lee Highway
Fairfield, VA 24435
(540) 377-5270

LakeWatch
51 Firstwatch Drive
Moneta, VA 24121
(540) 719-1880

Lexington Office
65 East Midland Trail
Lexington, VA 24450
(540) 463-7224

Natural Bridge
9 Lloyd Tolley Road
Natural Bridge Station,
VA 24579
(540) 291-1881

Care Center
19800 Main Street
Buchanan, VA 24066
(540) 473-1173

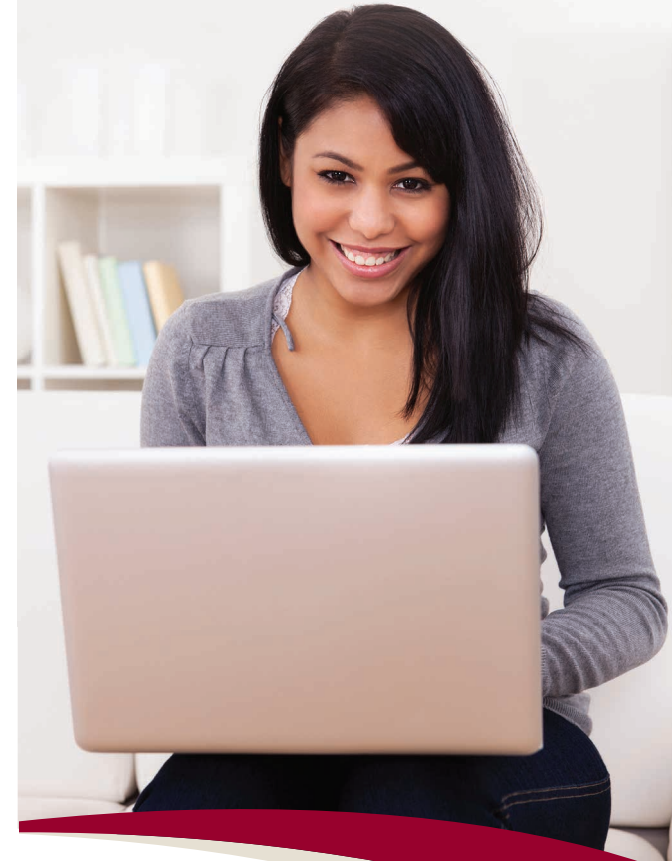
Peters Creek Office
3130 Peters Creek Rd
Roanoke, VA 24019
(540) 777-2010

Salem Office
231 South College Avenue
Salem, VA 24153
(540) 444-2265

Troutville Office
5462 Lee Highway
Troutville, VA 24175
(540) 966-3850

Online Banking

Convenient. Easy. Secure.



Bank of Botetourt
Taking Care of You

www.bankofbotetourt.com



Popmoney is a registered trademark of Fiserv, Inc. or its affiliates.
© 2017 Beaver Creek Marketing, a division of Beaver Creek Inc.



Bank of Botetourt
Taking Care of You

www.bankofbotetourt.com

Online Banking

Questions & Answers



Tips for Using Online Banking

What types of accounts can I view with Online Banking?

With Online Banking, you can view all your Bank of Botetourt accounts as well as loans.

How often is my account information updated?

Account information is updated in real-time, offering you the most current information available.

How secure is my personal account information?

Bank of Botetourt uses the latest Internet security available, including secure communications (SSL), firewalls, 128 bit encryption, and operating systems that have been designed to provide maximum security.

How can I tell if I have a secure connection to Online Banking?

Confirmation of a secure connection varies from one Internet browser to another. One indicator is our www.bankofbotetourt.com web address is preceded by "https" in the address bar of your browser. The "s" indicates that you have a secure connection. Some browsers also include visual indicators such as a small, closed padlock next to the address bar.

What is Enhanced Login Security?

Enhanced Login Security allows us to identify you as the account owner by recognizing your computer along with your personal login information. If you log in from an unrecognized computer, you will be asked to answer your security questions in addition to entering your User ID and password.

Why am I signed off sometimes, and I have to sign in again?

If Online Banking has been inactive for a period of time, the system may automatically sign you out to prevent unauthorized use of your accounts and to prevent others from viewing your information.

Can I pay my bills using Online Banking?

Yes. Pay anyone in the United States from the utility company to the local babysitter. You may schedule payments to be made immediately or on a specified date, or set up recurring payments so you don't have to worry about paying your regular bills. (Fees may apply.)

What type of account is required for Bill Pay?

Bill Pay can only be used with a checking account. You may also pay bills from more than one checking account.

What is the Popmoney® personal payment service?

The Popmoney personal payment service is an easy and convenient way to send money to people, or request money from them. All you need is the email address or mobile phone number for the other person.

How does a person receive money from me, or send money to me using Popmoney?

When you send money to another person or request a payment, they will receive an email or text notification with detailed instructions on how to claim money from you, or send money to you. Notification of payment or requests for payment are sent to the other person no later than one business day, and once they respond, the money will be transferred.

Can I access my accounts from both home and work?

Yes. Since no extra software is necessary to use Online Banking, you can access your accounts from almost any computer that has Internet access. Just go to our website to log in!

NEED TO TRANSFER MONEY IN A HURRY?

That's easy! Look for Transfer at the top of the screen or Transfer beside Account, put in the amount you wish to transfer, and select the account to transfer from and to. Click TRANSFER. Confirm the amount and the account numbers, and click CONFIRM TRANSFER.

FORGET YOUR PASSWORD?

Don't worry...You can reset it yourself by clicking FORGOT PASSWORD? Enter your

- Username
- Last 4 of SSN/Tax ID Number
- Email Address

to receive an email with a temporary password.