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Bank of Botetourt Announces the Promotion of Cindy H. Bower to Vice President, Loan Officer and Portfolio Manager and Sheila W. Feltis to Assistant Vice President, Branch Operations and Retail Officer

January 3, 2025, Troutville, VA – Bank of Botetourt is proud to announce the promotion of Cindy H. Bower to Vice President, Loan Officer, and Portfolio Manager, and Sheila Feltis to Assistant Vice President, Branch Operations, and Retail Officer.

Cindy H. Bower has dedicated more than 25 years to the Bank, most recently serving as the Branch Manager of the Smith Mountain Lake Office. In her new role, Bower will work as Vice President, Loan Officer and Portfolio Manager at the Bank's Troutville location. A native of Roanoke, Virginia, Bower now resides in Bedford, Virginia with her husband Jeff of 41 years. She is a Virginia Bankers Association School of Bank Management graduate and brings over 40 years of experience in the financial industry. Outside of her professional career, Bower is an active member in her church and women's ministry. She enjoys spending time with her husband, their children, Whitney and Aric, and their seven grandchildren, especially creating memories with them on the beach at the Outer Banks.

Sheila W. Feltis brings over 35 years of experience in the financial industry, with more than 24 years invested at the Bank. In her new role as Assistant Vice President, Branch Operations and Retail Officer, Feltis will oversee the retail operations of all 14 office locations, support the head of retail, and supervise all floating staff. Originally from Roanoke, she moved to Botetourt County at a young age and has remained deeply involved in her community. Feltis and her husband, John, own a freshly squeezed lemonade business, The Local Lemon, and she also stays active through her membership at a local gym. In her free time, she enjoys hiking, biking, and spending time with John, her husband of 29 years. They have two daughters, Madison Parsons, and Cassie Feltis, and are excited to welcome their first grandchild in June 2025.

"Promoting from within not only strengthens our team but also underscores our commitment to recognizing and nurturing talent. We are confident that Cindy and Sheila will thrive in their new roles, bringing invaluable experience, dedication, and a deep understanding of our values to continue driving our success," shared Michelle R. Austin, Bank President and Chief Operating Officer.

About Bank of Botetourt

Established in 1899, Bank of Botetourt serves customers through fourteen retail locations across Botetourt, Franklin, Roanoke, and Rockbridge counties, as well as the City of Salem in Virginia. The Bank provides specialized services through its mortgage division, Virginia Mountain Mortgage division and



financial services through Botetourt Wealth Management. In 2024, Forbes ranked Bank of Botetourt as the number one bank in Virginia based on a nationwide survey.

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Cindy H. Bower



Sheila W. Feltis